

Professional Ski Instructors of America



Alpine Certification Standards

2010

National Standards: Level One, Level Two, Level Three

Updated June 16, 2010

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Introduction

The following are the current (2010–11) PSIA Education/Certification Standards. Referenced to *Core Concepts* and PSIA's *Alpine Technical Manual*, terminology consistent with these manuals is used throughout this document. These standards provide a training focus, and represent a minimum competency for each level of certification.

The premise of the certification standards is based upon the concepts of “levels of understanding” that define stages of learning in degrees of understanding. Just as certification is a measure of understanding, levels of certification represent stages of understanding. Candidates will be held to the knowledge and performance standards of the level at which they are testing as well as the criteria for all preceding levels.

Note: Prior to applying to certify for Levels I, II, and III, candidates can choose to sign up for a “registered” instructorship that represents PSIA’s entry-level membership and is designed to provide an educational introduction to ski teaching. Each “Registered”-level event is conducted according to divisional criteria, and is not a level of certification recognized nationally by PSIA/AASI. Therefore, the criteria for Registered level instructors within the National Standards serves only as a guideline for establishing divisional education criteria which prepares Registered level instructors to meet future levels of certification according to the nationally recognized standards for Levels I, II, and III (see Appendix A).

General Descriptions of PSIA Certification Levels

Certification Level	Description
Registered	<p>"Registered instructor" is PSIA's entry-level membership title, and the designation was created to provide an educational introduction to ski teaching. The Registered-level event is conducted according to divisional criteria, and is not a level of certification recognized nationally by PSIA. Therefore, the criteria for Registered-level instructors within the National Standards serves only as a guideline for establishing divisional education criteria which prepares Registered level instructors to meet future levels of certification according to the nationally recognized standards for Levels I, II, and III.</p> <p>(NOTE: See Appendix A for a list of required skills for "Registered" status.)</p>
Level I	<p>Level I-certified members will demonstrate a solid foundation of information and experience necessary to be an effective ski teacher. The Certified Level I instructor possesses an understanding of <i>basic</i> skiing skills, teaching skills, and professional knowledge. It is not expected that Level I candidates will have <i>in-depth</i> knowledge and experience in each of the areas of competence listed in these Standards. It is expected, however, that candidates will be able to show <i>basic</i> competence and knowledge in all of these areas. In addition, it is expected that candidates will be able to demonstrate a <i>significant</i> level of competency with the skiing and teaching tasks listed specifically for assessment at a Level I event.</p>
Level II	<p>Level II-certified instructors will demonstrate commitment and dedication to the ski teaching profession and to his/her own personal development. Level II members are considered qualified to provide valuable instruction to a majority of ski school guests. A Level II-certified instructor demonstrates the ability to relate movements and skill areas to movement outcomes and to apply that knowledge to teaching situations common to Intermediate zone skiers. Level II-certified instructors have a global understanding of the ski industry and are able to classify their responsibilities as a part of the resort team.</p>
Level III	<p>Level III-certified instructors possess high levels of skill and knowledge that allow him or her to make an uncompromised contribution to the customer, the association, and the ski industry. A Level III-certified member has the ability to assess all variables with regard to student personality traits, goals, abilities, needs, the learning environment, conditions of the day, available terrain, equipment, etc., and to synthesize these parts into a viable lesson plan. A Level III instructor can make adjustments to lesson goals and is able to appropriately adjust or modify lesson content as required by any situation.</p>

Category A: SKIING

(General Requirements per Certification Level)

Certification Level	Skill Requirements
Level I	Level I-certified teachers must be able to ski all green and groomed blue terrain demonstrating consistent balance and control of speed through turn shape. Demonstrations must display an “understandable picture” of the technical elements of Beginner/Novice zone skiing. The turn dynamics are limited by the speeds and terrain appropriate for Beginner/Novice zone skiing and tasks.
Level II	Level II-certified teachers have the skills to make short-, medium-, and long-radius turns on blue and groomed black terrain with minimal skidding. Skis make two separate, relatively defined arcs in the snow from before the fall line to completion. Skill application and accuracy may vary with terrain and snow conditions. Demonstrations should illustrate accurate movement patterns and reflect turn dynamics relative to the speeds and forces common to Intermediate zone skiers.
Level III	Level III-certified teachers should have the skills to make short-, medium-, and long-radius turns with little or no skidding. The skis describe two well-defined arcs from before the fall line to turn completion. Terrain and snow conditions should have a minimal effect on skill application, movement accuracy, and turn outcome. Turn dynamics should represent the terrain, speed, and snow conditions common to Advanced zone skiing. A Level III-certified teacher has the ability to maintain dynamics and movement accuracy through most conditions, on any terrain on most mountains.

Category A: Skiing

Specific Skill Requirements for Level I Instructors

Skills	Description of Skill Requirements
General Characteristics	The candidate will be able to: <ul style="list-style-type: none"> • Consistently link turns with sustained rhythm • Maintain consistent speed by controlling the shape of a turn • Maintain a balanced stance throughout a series of turns • Demonstrate an appropriate blend of skills (with consideration for the snow conditions, equipment, terrain, etc.) • Ski a variety of turn sizes within a series of turns while maintaining speed control
Balance (Level I Beginner/Novice zone terrain, speed, and dynamics)	The candidate will be able to: <ul style="list-style-type: none"> • Maintain lateral and fore-aft balance through common tasks and demonstrations
Rotary Movements (Level I Beginner/Novice zone terrain, speed, and dynamics)	The candidate will be able to: <ul style="list-style-type: none"> • Demonstrate a gradual steering of the skis to assist turn shaping
Edge Control Movements (Level I Beginner/Novice zone terrain, speed, and dynamics)	The candidate will be able to: <ul style="list-style-type: none"> • Demonstrate a gradual increasing and decreasing of edge angle throughout a series of turns • Demonstrate use of ski design in Beginner/Novice zone level skiing tasks
Pressure Control Movements (Level I Beginner/Novice zone terrain, speed, and dynamics)	The candidate will be able to: <ul style="list-style-type: none"> • Maintain ski-snow contact with both skis • Demonstrate a shift of pressure to the outside ski throughout a series of turns

Category A: Skiing
Specific Skill Requirements for Level II Instructors

Skills	Description of Skill Requirements
General Characteristics	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> • Use ski design and skill blending to shape parallel turns • Link turns of consistent rhythm and size, such as a series of short or long turns • Control speed by adjusting turn shape • Maintain a balanced stance throughout a series of turns • Demonstrate a variety of turns • Apply appropriate tactics and vary skill applications in a variety of conditions, including ungroomed snow or powder • Demonstrate different types of skill blends in exercises, tasks, and turns, upon request
Balance (Level II Intermediate zone terrain, speed, and dynamics)	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> • Maintain lateral and fore-aft balance through turn transitions • Demonstrate the ability to regain balance in minor situations in which balance is compromised • Demonstrate an ability to consistently maintain a balanced relationship between the hips and feet during the shaping phase of the turn on blue and groomed black terrain
Rotary Movements (Level II Intermediate zone terrain, speed, and dynamics)	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> • Use an appropriate amount of rotational guiding as a component of turn shape and speed control relative to conditions and task • Demonstrate consistent guiding of both feet into and out of the fall line, creating a consistent width track of the skis in the snow
Edge Control Movements (Level II Intermediate zone terrain, speed, and dynamics)	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> • Demonstrate progressive increase and decrease of edge angle throughout the phases of the turn on a variety of groomed and ungroomed blue terrain • Begin tipping of the skis from the uphill edges to the downhill edges before turning the skis toward the fall line (minimal pivoting to edge) on blue groomed terrain • Utilize the sidecut of the skis as a component of turn shape and speed control
Pressure Control Movements (Level II Intermediate zone terrain, speed, and dynamics)	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> • Maintain ski-snow contact with both skis • Demonstrate a gradual increase in pressure to the outside ski throughout a series of round turns • Demonstrate an ability to adjust to minor terrain variations with minimal interruption

Category A: Skiing

Specific Skill Requirements for Level III Instructors

Skills	Description of Skill Requirements
General Characteristics	<p>The candidate will be able to:</p> <ul style="list-style-type: none">• Ski dynamic-parallel turns on any terrain on most mountains• Reduce, generate, or maintain speed without interrupting overall flow or rhythm• Ski a variety of turn sizes and shapes and apply them to different mountain situations• Demonstrate different types of skill blends and movement patterns in exercises, tasks, and turns upon request, and as applied in different mountain situations• Maintain control over turn shape and speed while skiing most conditions on any terrain on most mountains
Balance (Level III Advanced zone terrain, speed, and dynamics)	<p>The candidate will be able to:</p> <ul style="list-style-type: none">• Maintain lateral and fore-aft balance through turn transitions, as balance shifts from foot to foot through terrain and conditional variations• Demonstrate an ability to consistently maintain the balanced relationship of the hips and the feet through all phases of the turn• Utilize proactive movements which anticipate ski reaction and create balance adjustments, minimizing the interruption of rhythm and flow in most situations common to all mountain skiing
Rotary Movements (Level III Advanced zone terrain, speed, and dynamics)	<p>The candidate will be able to:</p> <ul style="list-style-type: none">• Use an appropriate amount of rotational guiding to assist edge engagement and direction change when dictated by conditions, terrain, or task• Demonstrate consistent guiding of both feet into and out of the fall line, creating two well defined arcs in the snow (minimal tail displacement)• Utilize strong, accurate rotational movements in conditions, terrain, and tasks which require quick direction change with minimal side cut engagement
Edge Control Movements (Level III Advanced zone terrain, speed, and dynamics)	<p>The candidate will be able to:</p> <ul style="list-style-type: none">• Begin tipping of the skis from uphill edges to the downhill edges before turning the skis toward the fall line (minimal pivoting to an edge) in most conditions on any terrain on most mountains• Demonstrate progressive, dynamic increase and decrease of edge angle throughout the phases of the turn• Utilize sidecut/ski design as the primary component controlling turn shape in most conditions in most situations

<p>Pressure Control Movements (Level III Advanced zone terrain, speed, and dynamics)</p>	<p>The candidate will be able to:</p> <ul style="list-style-type: none">• Maintain ski-snow contact when appropriate to condition, task, or demonstration• Adjust movements to maintain, increase, or decrease pressure and turn forces as conditions, tasks, or demonstrations require, while maintaining turn shape and accuracy• Demonstrate a gradual increase in pressure to the outside ski throughout round turns in most conditions in most conditions on any terrain on most mountains.• Adapt to terrain variables with minimal interference with ski performance
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Category B: Teaching

(General Requirements per Certification Level)

Certification Level	Description of Skill Requirements
Level I	Level I-certified teachers demonstrate a solid foundation of information, and experience necessary to be an effective teacher of Beginner/Novice zone skiers. A basic understanding of how to manage the learning environment for different age and gender situations is required.
Level II	Level II-certified teachers demonstrate an understanding of basic learning theory, communication and people skills, and human development. Practical knowledge of these concepts is required for students and teaching situations through Intermediate zone lessons. Level II-certified teachers demonstrate the ability to adapt the lesson environment to meet a variety of options for specific audiences (i.e., age, gender).
Level III	Level III-certified teachers will need to demonstrate an in depth understanding of basic learning theory, communication and people skills, and human development issues. These instructors will also need to display a mastery of human development issues for all skiing populations (i.e., age, gender). Application of these concepts must produce a clear and concise delivery of information, and an uncomplicated learning environment through Advanced zone lessons.

Category B: Teaching
Specific Skill Requirements for Level I Instructors

Skills	Skill Requirements
Awareness, Understanding and Knowledge	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> • Understand the coach/student relationship and how to develop trust between him- or herself and the student • Recall the components of the learning environment and discuss how to incorporate them into lessons that will create memorable experiences • Identify the components of good teaching • Categorize teaching, skiing, and guest service principles of ATS, relative to Beginner/Novice zone students • Understand student needs of specific groups (i.e., adults, children, women, seniors, beginners, etc.) • List considerations for managing the learning environment for children at different stages of development
Application	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> • Teach the public through the Beginner/Novice zone • Demonstrate an ability to develop a relationship of trust between teacher and students • Identify learning styles and preferences and cite examples of how to use them in a lesson • Recognize the <i>stepping stones</i> concept and identify a pathway to learning based on the needs of students specific to the instructors home area • Handle a class based on group energy level, conditions, safety, and lesson content • Predict and meet the needs of specific groups (i.e., children, seniors, men)

Category B: Teaching
Specific Skill Requirements for Level II Instructors

Skills	Skill Requirements
Awareness, Understanding and Knowledge	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> • Consider and address safety concerns as students move beyond the Beginner/Novice zone learning environment • Understand and identify the components of the learning process, and relate these concepts to individual learning styles and preferences • Understand the importance of options in lesson plans based upon the mental, emotional, and physical needs (development) of individual students • Illustrate the components of effective feedback in the learning environment • Accurately distinguish “What is happening?” with regard to movement analysis • Formulate lesson plan options for a variety of student needs
Application	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> • Teach the skiing public through the Intermediate zone • Identify the personality traits and learning preferences of students, and make broad adjustments in lesson plans and delivery to accommodate those traits/preferences • Work with ranges of student performance and personalities within a group; maintain group cohesiveness and a personal, emotional attachment with students and the learning environment • Make technical lesson content decisions based upon both movement analysis observations and student desires and needs, applying the <i>stepping stones</i> concept beyond the Beginner/Novice zone • Demonstrate an effective balance between the amount of information and the amount of practice time, display an effective use of teaching activities • Develop accurate lesson plan options that tailor lesson situations to individual needs and goals

Category B: Teaching

Specific Skill Requirements for Level III Instructors

Skills	Skill Requirements
Awareness, Understanding and Knowledge	<p>The candidate will be able to:</p> <ul style="list-style-type: none">• Consider safety concerns as students move beyond the Intermediate zone learning environment• Make specific lesson-plan decisions based on accurate interpretation of student behavior and performance• Adjust the depth and pacing of information and feedback to address the needs, motivation, and interest level of the students• Address a variety of learning styles and utilize various feedback systems to facilitate an experiential learning environment• Identify the elements of multiple intelligence theory and relate these concepts to sensory preferences in communication and information exchange• Describe, in depth, the skier services and activities available at one's home area as well as within the ski industry• Display a strong ability to answer a "How-do-I-get-there?" question regarding queries involving movement analysis• Display an in-depth understanding of cause-and-effect relationships relative to skill references and specific movement issues• Create unique lesson plans by way of strong understanding of people and ski technique
Application	<p>The candidate will be able to:</p> <ul style="list-style-type: none">• Teach the skiing public through the Advanced zone• Account for the mental, emotional, social, and physical cues encountered with students in most lesson situations• Creatively utilize the conditions of the day to ensure safety and create unique experiences for students• Make technical lesson content decisions based upon specific movement analysis observations, as well as non-movement factors (mental, emotional, physical)• Demonstrate an ability to encourage students to become responsible for their own learning• Lessons are characterized by a continuously developing lesson plan based on observations and the development and adjustment of guest goals; rather than a preconceived lesson plan based upon initial perceptions

Category C: Professional Knowledge

(General Requirements per Certification Level)

Certification Level	Description of Skill Requirements
Level I	Professional knowledge requirements for Level I-certified teachers reflect a practical awareness of general terms and concepts, and an ability to use these concepts in basic lesson situations for Beginner/Novice zone students. Decision-making and lesson content will most likely follow preplanned options, with consideration for varied skill development emphasis.
Level II	Professional Knowledge for Level II-certified teachers reflects a basic understanding of general terms and concepts applicable through the Intermediate zone. Application of teaching concepts in actual lesson situations should reveal an ability to correctly interpret student behavior and performance, and to deliver technical content through relevant activities and simple language.
Level III	Professional Knowledge for Level III-certified teachers reflects a strong accurate understanding of skiing terminology and concepts beyond the scope of ski teaching manuals. Using related industry sources, ski coaching, and drawing on familiarity with various peripheral resources promotes well-rounded teaching with the capacity to create exceptional experiences for most students, in most conditions on any terrain at most mountains.

Category C: Professional Knowledge

Specific Skill Requirements for Level I Instructors

Skill Category	Skill Requirements
Terminology	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> Define and explain basic skiing terminology as described in the <i>Alpine Technical Manual</i> Define and explain basic terminology as described in the <i>Core Concepts Manual</i>
Equipment	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> Identify equipment needs for skiers through the Beginner/Novice zone Categorize the basic options and benefits of modern ski designs Identify common equipment safety issues
Skills Concept	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> Discuss the role of balance relative to the other skill categories and movements Identify effective movements and skill development through the Beginner/Novice zone Understand the concept of skill blending, and identify how different skill blends create different outcomes regarding ski performance for a Beginner/Novice zone skier Teach a traditional skill blend for Beginner/Novice zone skiers (<i>wedge stepping stones</i>) Develop Beginner/Novice zone skiers along a track to parallel skiing that is not based on the foundation of a wedge (<i>parallel stepping stones</i>) Create an activity list for each skill category
Movement Analysis	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> Recognize general movement patterns relative to skill categories in Beginner/Novice zone skiers Identify desired skill and movement outcomes in various types of Beginner/Novice zone skiing including beginner parallel and wedge turn progressions List exercises and tasks that address a student's needs, the equipment being used, terrain options, etc.
Personal Mastery	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> Identify and develop a vision for personal growth as a snowsports teacher Understand the pathways for personal and professional growth by identifying the resources available both inside and outside of PSIA-AASI Plan short- and long-range schedules for training and certification goals

Category C: Professional Knowledge

Specific Skill Requirements for Level II Instructors

Skill Category	Description of Skill Requirements
Terminology	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> • Define and understand terminology as described in the <i>Alpine Technical Manual</i> • Relate skiing terminology to students in simple language; communicating <i>what</i>, <i>why</i>, and <i>how</i> the terms and concepts apply to individual students
Equipment	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> • Describe changes in equipment needs as students progress through the Beginner/Novice zone and Intermediate ability zones • Understand the options, solutions, and benefits that current equipment design provide; provide general equipment selection guidance • Understand the intended benefits of equipment design
Skills Concept	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> • Understand the connections between movements and skills, and how changes in movements effects the blending of skills • Understand the application of the <i>skills concept</i> to ski performance and of movement patterns to ski-snow interaction • Understand how various skill blends are applied to specific Intermediate zone skiing situations relative to terrain, conditions, and desired student outcome • Utilize specific activities to target specific skill development
Movement Analysis	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> • Describe the forces acting on a skier in a turn; relate how a skier uses muscular effort and movements to manage these forces • Understand cause-and-effect relationships between movements and resultant ski performance in Intermediate zone skiing situations • Consider non-performance factors such as age, past experience, conditioning, etc., when analyzing the ability of students • Communicate movement analysis information to students in simple, positive language
Personal Mastery	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> • Refer to resort-wide interests in all lesson situations, addressing student needs beyond learning to ski • Demonstrate an ability to handle internal and external conflict resolution • Demonstrate an ability to interact in resort areas outside of the lesson environment

Category C: Professional Knowledge

Specific Skill Requirements for Level III Instructors

Skill Category	Description of Skill Requirements
Terminology	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> • Demonstrate a strong understanding industry-wide terminology • Display an ability to compare and contrast various types of information regarding skiing and ski teaching from a variety of resources • Demonstrate the ability to translate most skiing terminology into layman’s terms
Equipment	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> • Describe changing equipment needs as skiers move through the Intermediate and Advanced ability zones • Tailor lesson plans to fit student equipment capabilities, • Serve as an industry ambassador, shop liaison, and general authority for equipment questions and advice
Skills Concept	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> • Understand appropriate application of the skills concept (as a tool to communicate, organize and assist the teaching of movements) • Understand and utilize the controlling elements of skiing movements (duration, intensity, rate, and timing) relative to skill blending • Apply skill blending to tactical choices in a variety of conditions
Movement Analysis	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> • Incorporate all aspects of student-teacher communication as a part of movement analysis, utilizing personality traits such as motivation and emotion in addition to actual skiing performance • Understand cause-and-effect relationships and resultant ski performance in Advanced zone skiing situations • Utilize informal movement analysis (in addition to formal situations) to constantly monitor all aspect of movement and movement patterns as an ongoing process throughout a lesson • Evaluate the effectiveness and performance of practice activities, and continuously adjust lesson plans accordingly
Personal Mastery	<p>The candidate will be able to:</p> <ul style="list-style-type: none"> • Seek outside education options to promote a broad understanding of the sport • Seek involvement in helping less experienced teachers

Appendix A

Skills Requirements for “Registered” Status

Skills	Description of Skill Requirements for “Registered” Status
PSIA-AASI Education	<ol style="list-style-type: none"> 1. Introduction to PSIA-AASI <ol style="list-style-type: none"> a. Recall the history, purpose, and organization of PSIA-AASI b. Identify the vision/mission statement of PSIA-AASI 2. Ski Industry <ol style="list-style-type: none"> a. Discuss the role of ski instruction within the snowsports industry b. Describe the organization of one’s home resort c. Discuss the teamwork aspect of home resort area operations 3. Professionalism <ol style="list-style-type: none"> a. Discuss the basic principles and philosophies of professionalism b. Discuss specific behaviors of ski instructor professionalism c. Demonstrate professionalism at the individual’s home resort
Skiing	<p>Registered level teachers must demonstrate the ability to safely ski terrain common to the Beginner/Novice zone, and to consistently demonstrate fundamental elements of stance and balance in a form that will create understanding and encourage further development. No specific parameters are set for the performance of any maneuvers until Level I certification.</p> <p style="text-align: center;"><i>(The term “balance” in the following refers to appropriate flex in the joints to keep hips over feet, proper hand and arm position, forward vision, appropriate stance width, and basic movements that facilitate fore-aft and lateral balance)</i></p> <p>Registered individuals will be able to:</p> <ol style="list-style-type: none"> 1. Demonstrate a balanced athletic stance 2. Demonstrate balance in a straight run 3. Demonstrate balance in a traverse 4. Demonstrate balance in a sideslip 5. Ski wedge turns 6. Ski slow, open parallel turns representative of new skiers on accelerated learning equipment

<p>Core Concept Education</p>	<p>Core Concept education for Registered teachers helps individuals explore their personal motivation for teaching, and promotes a teaching style/learning environment guided by emotional involvement. Registered-level teachers must demonstrate a clear understanding of risk management and safe class handling with Beginner/Novice zone students. Registered instructors have an awareness of basic physical, mental, and social characteristics of students, especially as related to teaching children.</p> <p>The key elements of Registered certification focus on:</p> <ol style="list-style-type: none"> 1. Core ideals <ol style="list-style-type: none"> a. Describe their personal motivation for becoming a snowsports teacher b. Describe their own strengths and weaknesses relative to the communication and people skills required to effectively teach snowsports 2. Understanding students <ol style="list-style-type: none"> a. Demonstrate an awareness of physical, cognitive, and affective development in a variety of student populations b. Demonstrate an awareness of physical, cognitive, and affective development in children of all ages 3. Class Handling and Organization <ol style="list-style-type: none"> a. Recognize the impact and importance of developing trust in the learning environment b. Manage risks present in the mountain environment in a responsible manner c. Demonstrate an ability to provide individual attention to students in a class d. Provide a Beginner/Novice zone lesson format based on the guidelines of the American Teaching System (ATS) and one's home resort 4. Risk Management <ol style="list-style-type: none"> a. Recite <i>Your Responsibility Code</i> b. Teach <i>Your Responsibility Code</i> to students at one's home resort c. Practice class handling that demonstrates appropriate decision-making based upon risk management principles 5. Customer Service <ol style="list-style-type: none"> a. Identify key elements of a student-centered and experience-oriented approach to teaching b. Relate various customer services at one's home resort to ski school students c. Demonstrate customer-oriented behaviors that create relationships with guests and students
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<p>Alpine Technical Education</p>	<p>The level of proficiency required of Registered level teachers is defined by a general awareness of basic alpine technical issues, and an ability to demonstrate typical movements and tasks of Beginner/Novice zone skiing.</p> <p>The key elements of Registered duties will address the following:</p> <ol style="list-style-type: none"> 1. Skills Concept <ol style="list-style-type: none"> a. Identify and define the four categories of skills 2. Phases of the turn <ol style="list-style-type: none"> a. Identify the three phases of a turn b. Identify dominant movements and skill areas during a turn typical of a student in the Beginner/Novice zone 3. Equipment <ol style="list-style-type: none"> a. Characterize the type of rental equipment most often seen at the home resort b. Describe proper fit of boots, ways to check the fit of students' boots, and methods of adjustment in fit c. Describe proper ski lengths for Beginner/Novice zone students d. List required clothing and safety items 4. Movement Analysis <ol style="list-style-type: none"> a. Recognize basic aspects of proper stance and sliding balance b. List activities which highlight specific movements relative to chosen categories of the skills concept 5. Stepping Stones <ol style="list-style-type: none"> a. Identify the basic principle of the <i>stepping stones</i> b. Describe the teaching progression favored at one's home resort for teaching first-time skiers
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